

# The Trekking Buddha – Standard Cancellation Policy

## Booking & Payment

- To reserve a trek, please email us specifying the trek name and preferred dates.
- A 25% advance deposit is required at the time of booking.
- The remaining balance must be paid 30 days before the trek start date.

## Cancellation Charges (India–Nepal Treks)

### 30+ days before trek start

- “The deposit will be deducted if transportation (Train tickets - Vehicle reserved) is included. **If transportation(Train tickets - Vehicle reserved) is not included, rescheduling is possible within 6 months.**” \* Visit next page

### 30–21 days before trek start :

- “As we have already mentioned, the full payment must be completed at least 30 days in advance. If you cancel between 21–30 days before the start of the trek after making full payment, 35% of the total amount will be refunded .

### 21–7 days before trek start:

- “As we have already mentioned, the full payment must be completed at least 30 days in advance. If you cancel between 08–21 days before the start of the trek after making full payment, 25% of the total amount will be refunded.

### 7–0 days before trek start :

“As we have already mentioned, the full payment must be completed at least 30 days in advance. If you cancel between 0–7 days before the start of the trek after making full payment, 100 % of the total amount will be deducted and the remaining balance will be refunded.”

# Participant Responsibility

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“The Participant acknowledges that joining any trip involves certain risks, including injury, illness, loss, or, in rare cases, death, due to weather, terrain, or other conditions, and agrees to participate responsibly.”

The Participant accepts all such risks and is responsible for their own safety, fitness, and decisions during the trip.

The Participant agrees to share any important medical or physical conditions before booking and confirms they are fit and prepared for the trip.

We take reasonable steps to reduce risks but cannot guarantee a completely risk-free experience.

## Rescheduling rules -Transport included-(India–Nepal Treks)

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“Rescheduling is possible if requested at least 30 days in advance. As we book transportation 45–60 days in advance, a rescheduling fee of 20% of the total trek(that you have booked already) cost will be added to your next trip. However, if you cancel the trek, the deposit will not be refunded.”

Rescheduling or transferring your trek to someone else is not allowed. If you cancel or reschedule, it must be done in your name only. Rescheduling is allowed only once.”

## Rescheduling rules -Transport not included-(India–Nepal Treks)

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If transportation is not included, you may reschedule easily before 30 days prior to the start of the trek, and the rescheduled trek must take place within 6 months from the rescheduling date.” - “A processing/change fee of ₹500 will be added.”

Rescheduling or transferring your trek to someone else is not allowed. If you cancel or reschedule, it must be done in your name only. Rescheduling is allowed only once.”

# In Case of Cancellation or Change Initiated by Team The Trekking Buddha

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1. You may accept a replacement trek within 364 days, or
2. Cancel the trek and receive a full refund (15% retention applicable)
  - In cases of COVID lockdown, transport issues, political issues, riots, unforeseen events such as border closures, train cancellations or accidents ,
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**Note:**

- We generally do not cancel treks.
- All groups are booked on a minimum of 7 participants.
- If the trek is extended by an extra day, additional costs must be borne by the participant.
- Trek leader details will be shared after booking, and you will be added to the WhatsApp group.
- Team The Trekking Buddha is not responsible if you fail to reach the pickup point on time.
- If you descend from the trek for any reason, all costs must be borne by you.
- The organizer is not responsible for emergency evacuation costs; participants must bear the cost themselves or have valid insurance coverage.
- Rescheduling is not allowed for the second time.
- Refunds are processed to the original bank account/credit card within 10 days after cancellation.

## READ CAREFULLY:

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**1. Illustrative Content**

- Photographs and videos on TTB's website, social media, or promotional content are illustrative and do not form part of the Trip package or service guarantee.
- Website content is subject to change without notice.

**2. Documentation & Communication**

- All required documentation must be submitted by the Participant prior to the Trip. TTB is not liable for failure to provide services due to incomplete, incorrect, or missing documentation.
- All official communication will be made via the email ID submitted during booking: [info@trekkingbuddha.com](mailto:info@trekkingbuddha.com).

**3. Personal Belongings & Insurance**

- All baggage and personal belongings are the sole responsibility of the Participant. TTB shall not be liable for loss, damage, or theft.
- Participants are strongly encouraged to obtain comprehensive travel insurance covering high-altitude trekking, illness, hospitalization, and evacuation.

**4. Health & Safety**

- Conditions like AMS (Acute Mountain Sickness), unconsciousness, critical illness, or injuries that prevent walking require immediate attention.
- High blood pressure, alcohol or illegal drug use, offensive language, misbehavior, or actions that cause harm or disturbance are strictly prohibited.

**5. Staff & Support**

- TTB hires porters, guides, mule operators, and other manpower through third-party vendors. These individuals are not employees of TTB.
- TTB is not liable for non-performance, illness, misconduct, or sudden departure of any support staff.

**6. Conduct & Accountability**

- TTB reserves the right to blacklist any individual for misconduct, safety violations, defamation, harassment, or misuse of services.

By booking, you acknowledge that you have read and understood all the terms and conditions."